



Shedding some light on Street Lights!

The City of Solon conducts an on-going inspection of its street lighting system which are on the light poles located in the tree lawn areas along most city streets.

Residents are encouraged to call First Energy directly to report a broken pole or light immediately to a representative.

The number is 1.800.589.3101.

Should you encounter a street light that is out, flickering, dim or one that is going on and off from time to time we encourage residents to visit the First Energy website at **www.firstenergycorp.com**, click on the link for "Report an Outage" and fill out the online submittal form.

If you forget the First Energy website address you will also find a link on the City of Solon website's home page at **solonohio.org**. It will direct you to the First Energy "Report an Outage" on-line submittal form.

When reporting any street light outage be sure and have the address of the street light location and the pole number if possible which is located 5 to 8 feet above the ground on the street side of the pole. When you first noticed the problem would also be helpful.

Please remember that the City of Solon does not fix street lights or poles so reporting directly to First Energy Corporation is the quickest way to get a response. Barring any weather emergencies, First Energy has been very cooperative and should get any problem fixed in a timely manner.

As always the City of Solon Service Department thanks our residents for their cooperation and should you have any questions regarding any of our programs we encourage you to call us at 440.248.5834